



# NEED RENTAL ASSISTANCE?

\$180 million is available for eligible Wyoming renters struggling to make rent, internet and utility payments due to COVID-19

## Emergency Rental Assistance Program



### FOUR CRITERIA TO BE ELIGIBLE FOR EMERGENCY RENTAL ASSISTANCE



You rent your home in Wyoming or have unpaid rent on a previous Wyoming residence



Your household income is equal to or less than 80% of area median income



You have qualified for unemployment benefits or can show financial loss due to COVID-19



You are at risk of experiencing homelessness or housing instability

Note: If you live on the Wind River Reservation, you may be eligible for assistance through the Eastern Shoshone ERAP or the Northern Arapaho ERAP programs.

## CONCERNED ABOUT PAYING FUTURE AND UNPAID BILLS?



### ELIGIBLE EXPENSES INCLUDE

- Unpaid past due rent and utility services incurred after March 13, 2020. This even includes at a previous residence.
- Unpaid current and future rent (up to 3 months at a time)
- Up to 15 months of rent and/or utilities
- Eligible utility costs include: electricity; energy costs (fuel, oil, propane); water and sewer; and internet service (up to \$50 per month).
- Other eligible expenses may include: reasonable relocation expenses, security deposits and reasonable late fees. *These costs will be reviewed on a case-by-case basis.*

### NEED A LAWYER?

Legal Aid of Wyoming may be able to provide legal assistance to ERAP recipients and renters facing eviction. Visit [lawyoming.org](http://lawyoming.org) or call 1-877-432-9955.



**ERAP CALL CENTER HOURS:**  
MONDAY - FRIDAY | 9 AM - 6 PM  
1-877-WYO-ERAP

**APPLICATIONS NOW OPEN ONLINE  
AT [DFS.WYO.GOV/ERAP](http://DFS.WYO.GOV/ERAP)**

# ATTENTION LANDLORDS: DO YOU HAVE RENTERS STRUGGLING TO PAY RENT?

## ERAP directly pays landlords unpaid rent for qualified Wyoming renters.

- Fill out the landlord application.**  
 Landlords will need the renter's email address, a signed copy of the lease, government issued photo identification, any eviction notice documentation and other supporting documentation. Once the process has begun, an email will be sent to the renter to complete his/her portion of the application.
- Share ERAP information with your renters.** Don't assume that current and previous renters know about the program.
- Help renters collect information.** This includes a copy of the lease agreement, notices showing the amount of rent due, and your email address and phone number.
- Watch for an email from noreplywoerap@wyo.gov.** If the renter has already applied for assistance, an email notification will be sent to the landlord. If landlords do not respond within 10 days, eligible payments may go directly to the renter.



## LOCAL APPLICATION ASSISTANCE

COUNTY	LOCATION	PHONE
ALBANY	Downtown Clinic - Call for appointment and location.	307-745-8445
	Family Promise of Albany County - Call for appointment and location.	307-742-6480
	Laramie Interfaith - Call for appointment and location.	307-742-4240
BIG HORN	CARES: 420 W. C. Street, 3rd Floor in Basin OR 355 East 5th Street in Lovell	307-568-3983
CAMPBELL	Council of Community Services: 114 S 4J Road in Gillette	307-686-2730
CARBON	WyoHelp: Call for appointment and location	307-532-0269
CONVERSE	Human Resources Council: 405 N. 6th Street in Douglas	307-351-6094
CROOK	WyoHelp: Call for appointment and location	307-532-0269
FREMONT	First Stop Help Center: 860 S 3rd in Lander	307-349-2173
GOSHEN	WyoHelp: Call for appointment and location	307-532-0269
HOT SPRINGS	The Help Center: (@Holy Trinity Episcopal Church) 124 North 5th St. in Thermopolis	307-864-3851
JOHNSON	Johnson Co. Family Crisis Center: 255 East Fetterman in Buffalo	307-684-2233
LARAMIE	Community Action of Laramie County: 1920 Evans Ave in Cheyenne	307-635-9291 Ext 115
LINCOLN	Department of Family Services - 631 Washington, Suite A in Afton	307-886-9232
	Department of Family Services - 1100 Pine Ave. in Kemmerer	307-877-6670
NATRONA	Community Action Partnership: 800 Werner Court #352 in Casper	307-232-0124
NIobrara	WyoHelp: Call for appointment and location	307-532-0269
PARK	Hope Lutheran Church: 588 Ave. H in Powell	307-754-4040
PLATTE	Project SAFE, Inc: 1207 9th St in Wheatland	307-322-4794
SHERIDAN	Sheridan County: 224 S. Main Street, Ste. B-2 in Sheridan	307-210-9066 OR 307-674-2900
SUBLETTE	SAFV Task Force: Walk in from 5-6 pm Mon -Thur. Or by appointment. 253 N Sublette in Pinedale	307-367-6305
SWEETWATER	Sweetwater Family Resource Center: 649 N. Front St. Unit A in Rock Springs	307-362-6549
TETON	One22 Resource Center: 245 N. Glenwood in Jackson	307-739-4500
UINTA	Evanston Child Development Center: 336 Summit St. in Evanston	307-789-7040
WASHAKIE	WyoHelp: Call for appointment and location	307-532-0269
WESTON	WyoHelp: Call for appointment and location	307-532-0269

## ERAP PAYMENT TIMELINE ESTIMATED FOUR WEEKS

Please allow up to four weeks for applications to be processed and payments to be issued. To prevent any delays, make sure to supply any missing/incomplete documentation. Please check your application status on the online portal or call the call center. All correspondence will come from noreplywoerap@wyo.gov.

### SUBMIT

Submit application and upload required documentation. An email will notify you that the application was submitted.



### MATCH UP TO 1 WEEK

ERAP matches the renter's application to the landlord to avoid fraud. An email will notify you if information is needed. Landlords have 10 calendar days to provide information. Renters have 21 calendar days.



### REVIEW UP TO 2 WEEKS

Applications are reviewed for eligibility and required documentation. An email will notify you if more information is needed or if you have been approved.



### PAYMENT UP TO 1 WEEK

The Wyoming State Auditor's Office will start the payment process, which can take up to a week. Email confirmations are sent to both the renter and the landlord once payment has been made.